

Business TelephoneSystems

MANUFACTURER'S WARRANTY TERMS & CONDITIONS

Samsung Communications guarantees the system for a period of 12 months from date of commissioning of the system. The Purchaser shall be entitled to the benefits of the manufacturer's warranty in respect of each item of the Equipment for the duration of the Manufacturer's Warranty Period. This Manufacturer's Warranty period shall begin on the date of the commissioning of the equipment.

Such equipment, which fails during the Manufacturer's Warranty Period for reasons due to negligence, neglect or default on the part of the Purchaser or third parties, is excluded from Warranty. All equipment included under Warranty and in need of repair or replacement will be repaired or replaced free of charge.

Any warranty given does not extend to any equipment other than that supplied by the company, nor does it extend to equipment maintained otherwise than by properly trained personnel or interfaced other than in accordance with the conditions specified by the Company.

The purchaser shall have no rights under warranty until payment in full has been made for the equipment.